

1. **What's an Adventure Pass?**

*All customer who will avail a Happy Meal within the promo period gets a Free Adventure Pass. An "Adventure Pass" offers a range of exciting activities designed for kids and their families. Happy Meal customers can explore new musical instruments, try out a new sport, participate in engaging workshops, or visit recreation parks. It's a fantastic way to discover new interests and enjoy memorable experiences with the family!*

2. **How can I get a Free Adventure Pass?**

**Step 1:** Customer to buy any Happy Meal via Dine-In, Take-Out, Drive-Thru or McDelivery. It is important to keep the Official receipt (OR).

**Step 2:** Customer to visit the Happy Meal Adventure Pass website: [www.mcdohappymeal.com.ph](http://www.mcdohappymeal.com.ph)

**Step 3:** Customer to fill-out the application form and upload a clear and readable copy of the Official Receipt with a Happy Meal order.

**Step 4:** Customer to check their provided email address as the unique code and instructions to claim the Free Adventure Pass will be emailed.

Once confirmed, customer to log-in via [www.mcdohmrewards.com.ph](http://www.mcdohmrewards.com.ph) to enter the unique code and choose from 200+ Adventure Pass partners nationwide.

3. **Do I need to keep the Happy Meal receipt to apply/claim an Adventure Pass?**

*Yes, customers must keep the McDonald's Official Receipt, as it will serve as a reference to verify if the customer ordered a Happy Meal within the promo period.*

4. **How can I choose a Free Adventure Pass?**

Customers may choose from over 200 partner establishments nationwide who's part of the Free Adventure Pass promo. The list of partners and Adventure Pass offers is listed via [www.mcdohmrewards.com.ph/partners](http://www.mcdohmrewards.com.ph/partners)

5. **How do I redeem my Free Adventure Pass?**

*Different venues will have different ways of redeeming the rewards. All the information needed to redeem your rewards will be communicated through email with your reward codes.*

6. **What if I buy 10 Happy Meals in a single receipt? Do I get 10 Adventure Passes?**

*No, One (1) Happy Meal single receipt is equivalent to One (1) Free Adventure Pass. Please note that customers need to send their application via the [www.Mcdohappymeal.com.ph](http://www.Mcdohappymeal.com.ph).*

7. **What if I buy a Happy Meal via GRAB, Food Panda, Pickaroo and other third-party delivery services? Do I get to have a Free Adventure Pass?**

*No, the Happy Meal Free Adventure Pass promo applies on Happy Meal orders via Dine-In, Take-Out, Drive-Thru and McDelivery only.*

8. **I booked a McDo Party and this includes Happy Meal packages, how many Free Adventure Pass do I get?**

*All McDo Party and other celebrations with contract and (1) Official Receipt is eligible to get (1) Free Adventure Pass.*

9. I booked a Group Order Large Delivery and this includes Happy Meal Packages, how many Free Adventure Pass do I get?  
*All Group Order and Large Delivery (GOLD) orders with contract and (1) Official Receipt is eligible to get (1) Free Adventure Pass.*
10. How will I know if my participation/application is successful and unsuccessful?  
*The customer will receive an email with the unique code and redemption instructions within 3-5 working days after the application if the participation/application is successful. Unsuccessful applications will be notified thru email as well. The email address registered during the application will be used so please ensure to provide an active and working email.*
11. What if I did not receive an email within three (3) days after I submitted my participation/application?  
Please email [hmadventurepass@tlcrewards.com](mailto:hmadventurepass@tlcrewards.com) or contact **1800 1550 0046** between 10 am-4 pm, weekdays Monday-Friday, excluding weekends and public holidays throughout the promotion and redemption period.
12. Until when can I submit the details and the Happy Meal Official Receipt for application/participation?  
*Customer may access [www.mcdohappymeal.com.ph](http://www.mcdohappymeal.com.ph) and fill-out the participation form from August 30 to September 19, 2024.*
13. Until when can I redeem my Free Adventure Pass thru different activities?  
*Redemption of the Adventure Pass starts on August 30 until December 31, 2024.*
14. Do I need to set a reservation to the partners/merchants prior redeeming?  
*Yes, kindly follow the mechanics and reservation guidelines from the chosen partner/establishment.*
15. Is this promo applicable for adults aged 13 and above?  
*Yes, the promo is applicable for kids, their families and the kids at heart. Please check the limitations and mechanics per partner merchant available via [www.mcdohappymeal.com.ph/partners](http://www.mcdohappymeal.com.ph/partners)*
16. What if the Adventure Pass partner or merchant cannot be contacted? To whom do I raise my concern?  
Please email [hmadventurepass@tlcrewards.com](mailto:hmadventurepass@tlcrewards.com) or contact **1800 1550 0046** between 10 am-4 pm, weekdays Monday-Friday, excluding weekends and public holidays throughout the promotion and redemption period.
17. Can I convert the Free Adventure Pass voucher to cash?  
*No, the Free Adventure Pass voucher cannot be exchanged for cash or other rewards.*

18. Is the Free Adventure Pass voucher transferrable?

19. What if I misplaced my Adventure Pass voucher?

Please email [hmadventurepass@tlcrewards.com](mailto:hmadventurepass@tlcrewards.com) or contact **1800 1550 0046** between 10 am-4 pm, weekdays Monday-Friday, excluding weekends and public holidays throughout the promotion and redemption period. Kindly provide the personal details used during the application.

20. What if there's no available nearby partner in our area/province?

If there are no participating partners in your area or province, we encourage you to visit the nearest partners that are closest to you and enjoy the activities!

21. Will transportation and accommodation be provided by McDonald's or the partner establishment if we are visiting the Free Adventure Pass from distant locations?

No, transportation and accommodation are not provided by McDonald's or the partner establishment. You will need to arrange these on your own when visiting activities from distant locations.